VIGILITI

OHS STACC CASE STUDY:

857% More Tips. Zero New Staff. Here's How Ohio Did It.

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Executive Summary

In 2025, the Ohio Department of Public Safety (ODPS) and the Statewide Terrorism Analysis and Crime Center (STACC) partnered with **VIGILITI** to launch **Safeguard Ohio**, a first-in-the-nation Suspicious Activity Reporting (SAR) platform powered by **VIGILITI**'s AI SaaS technology.

Safeguard Ohio strengthens early threat detection by transforming public-submitted tips into structured, prioritized, and actionable intelligence. Built to national reporting standards (NTER/NSI, BTAM), **VIGILITI**'s patented technology automates triage and categorization, giving analysts faster insight into credible threats while seamlessly integrating with existing case and records management systems and eliminate manual entry.

In the first months following statewide launch, **Safeguard Ohio** increased suspicious activity reporting by 857% year-over-year. By enabling analysts to focus on verified threats rather than administrative tasks, Ohio has become a national model for proactive prevention and efficient inter-agency coordination.

Safeguard Ohio proves that when AI amplifies human judgment, agencies can act sooner and collaborate smarter with early warning threat information intake in real-time.

Background / Introduction

Ohio's Statewide Terrorism Analysis and Crime Center (STACC) was created in 2016 by merging the intelligence and analysis functions of multiple state and local partners. Given the section's mission of turning raw data into meaningful intelligence, STACC's efforts always require extraordinary precision and significant human effort. Analysts faced a constant influx of reports arriving through multiple channels, often in inconsistent formats and with incomplete details.

Every piece of information, from a suspicious package report to a potential behavioral threat, demanded manual review, classification, and data entry. The process was thorough

but time intensive. Analysts spent countless hours standardizing information before they could even begin evaluating its credibility or relevance to ongoing investigations.

The Challenge

The data bottleneck reflected a larger challenge across public safety agencies: the man-hours required to transform community tips into actionable intelligence. The issue wasn't a lack of data or public engagement, but instead the strain placed on analysts and the inefficiency of traditional intake tools that weren't built for modern, multi-source reporting.

ODPS leadership recognized that the answer wasn't to expand personnel, but to modernize the process. Ohio needed a way to amplify an analyst's capability without compromising accuracy or compliance. The state sought a platform that could automatically structure data, apply national threat-assessment standards, eliminate barriers to reporting and deliver analysts the clarity they needed to act quickly, all while preserving the state's reputation as a national model for safety, service, and protection.

The Solution: Safeguard Ohio

To meet the growing operational demand for faster, more accurate intelligence processing, the Ohio Department of Public Safety (ODPS) and the Statewide Terrorism Analysis and Crime Center (STACC) partnered with **VIGILITI** to design and deploy **Safeguard Ohio,** a statewide Suspicious Activity Reporting (SAR) platform built to national threat-reporting standards and powered by patented artificial intelligence technology.

At its core, **Safeguard Ohio** modernizes how Ohio collects and processes public-safety information. The system's AI-driven chatbot guides citizens through structured reporting, asking adaptive follow-up questions that ensure every submission includes the essential details analysts need. Each report is automatically categorized, prioritized, and formatted according to NTER/NSI and BTAM protocols, producing high-fidelity data that meets national intelligence standards from the moment it's received.

The chatbot is also multilingual, enabling citizens to submit reports in up to 100 languages. **VIGILITI**'s natural-language processing engine automatically translates and standardizes responses for analysts in English, eliminating language barriers that have historically

limited participation in statewide reporting systems. This feature expands accessibility, increases the diversity of tips received, and ensures communities across Ohio can report suspicious activity with confidence and clarity.

From a technical standpoint, **Safeguard Ohio** is hosted in a secure GOV Cloud environment, ensuring the highest levels of data protection for sensitive information. The platform fully integrates with existing report and case management systems (RMS/CMS) already used across Ohio's law enforcement and homeland security networks, eliminating the need for duplicate entry or parallel workflows.

Implementation followed a structured, collaborative model:

1. **Needs Assessment:** After contract award ODPS and STACC met with **VIGILITI**'s law-enforcement advisors to map existing intake channels, data silos, and triage workflows.
2. **Configuration and Integration: VIGILITI**'s engineering and security teams customized the SaaS platform to align with Ohio's infrastructure, including RMS connectivity, dashboard design, and multilingual testing.
3. **Training and Rollout:** Analysts and command staff received guided onboarding and scenario-based training sessions focused on triage logic, dashboard use, and information-sharing protocols.
4. **Operational Launch:** Within weeks of activation, Ohio analysts began processing live data through the **Safeguard Ohio** interface, experiencing immediate gains in processing speed, report completeness, and workload efficiency.

Safeguard Ohio was not a replacement for existing processes but an enhancement. By automating repetitive intake, translation, and classification tasks, the system frees analysts to focus on analysis, correlation, and inter-agency coordination—the human judgment that drives true prevention.

Today, **Safeguard Ohio** serves as a national model for AI-augmented, multilingual threat reporting, demonstrating how state-level innovation can extend the reach of public-safety personnel, strengthen intelligence consistency, and ensure every credible signal, regardless of the language it's reported in, receives timely attention.

Results and Impact

Within months of deployment, **Safeguard Ohio** delivered measurable improvements in speed, accuracy, and efficiency across the Statewide Terrorism Analysis and Crime Center (STACC). What began as a technology deployment quickly evolved into a statewide operational success—one that now serves as a national model for AI-enabled Suspicious Activity Reporting (SAR).

Operational Efficiency

The introduction of automated triage and classification reduced manual workloads by an estimated **75%**, cutting the time from report submission to analyst review from **approximately two hours to minutes**. Analysts reported being able to focus more time on validation and correlation rather than administrative data entry, directly improving response time to credible threats.

Data Quality and Accuracy

Safeguard Ohio's adaptive questioning logic and multilingual capabilities produced more comprehensive reports and fewer incomplete submissions. Analysts observed **70% improvement** in report completeness due to the structured format and consistency of incoming data.

Community Engagement

By lowering the barrier to participation, the system encouraged greater engagement from Ohio residents statewide. Citizens can now submit reports in multiple languages and on any device, resulting in an **857% increase** in total SAR submissions, including more tips from previously underrepresented communities. The improved quality and diversity of tips provided STACC analysts with a richer dataset for identifying emerging threats.

Inter-Agency Coordination

Safeguard Ohio's integration with existing report and case management systems enabled a unified workflow across local, state, and federal partners. Data once siloed across systems is now shared in near real-time, creating a **2x's faster coordination rate** among agencies and reducing duplication of effort.

Conclusion / Call to Action

The success of **Safeguard Ohio** demonstrates what's possible when innovation, collaboration, and public service converge. By combining **VIGILITI**'s patented AI

technology with Ohio's commitment to safety, service, and protection, the state has transformed Suspicious Activity Reporting into a model of operational intelligence that works in real time—and across every level of public safety.

The results speak for themselves: analysts spend more time analyzing and less time sorting, agencies share data more efficiently, and citizens are more engaged in prevention efforts than ever before. This initiative not only modernized threat reporting—it redefined how a state can harness technology to empower human judgment and build community trust.

As other jurisdictions look to strengthen their own threat-reporting capabilities, Ohio's model provides a proven, scalable framework for how AI can enhance early detection, streamline coordination, and deliver measurable impact without expanding personnel or budget.

"Events that threaten the safety of Ohioans can be hard to predict, but they can be prevented with help from timely, detailed tips from the public," said Ohio Governor DeWine. "This new app simplifies the process to get information to law enforcement quickly and conveniently."

To learn how your agency can implement a similar model or to see **Safeguard Ohio** in action, visit **vigiliti.com/contact** or request a demo at **hello@vigiliti.com**.

See something. Say something. Safeguard (Ohio) smarter.